THE PHC CERNER LEARNER

From the desk of Dr. Janet Simons   **Your by physicians, for physicians source for CST Cerner information at PHC**

FUTURE FORWARD

Bit of a life hack for efficient AM discharges - Did you know that you can place discharge orders for the future? Just jump ahead the date/time on the order and you can also add in any to-dos (transport, equipment etc) that need to happen prior to the discharge. Prevent those early AM calls looking for a DC order! It also helps with communication to the team to organize any outstanding items. You can also pre-date your DC summaries!

MESSAGE CENTER TRICKS

Many of us are still under-utilizing the functionality of the Message Centre within Powerchart. Message centre can be used to receive and review new results on patients you are following, send messages to other staff regarding a specific patient, and will alert you to missing documents (ex. discharge summaries) **before** you get that email from Med Affairs threatening your privileges!

A good first step to get more out of Message Center is to set your Default view so that you can see your inbox easily every time you log into Powerchart. Click "My Experience" on the top toolbar and then you can set Message Center as your default View:
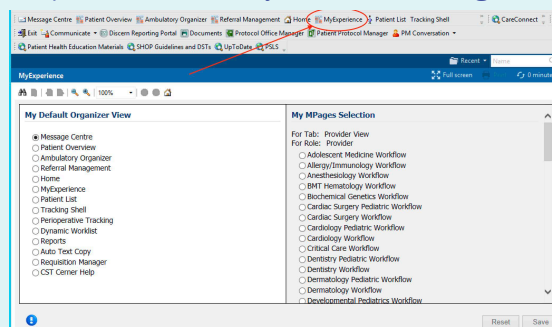
Check out page 2 for a how-to on setting up custom results FYI subscriptions and responding to document deficiency notifications.

MENTAL HEALTH ACT FORMS

An ongoing hot topic of conversation, timely and accurate completion of the documentation around Mental Health Act forms remains a challenge in many areas. The first step is knowing how to easily find and use the available templates within Cerner to ensure your documentation meets legal standards.

Some of us in Medicine, ED and Psychiatry should be able to access QuickLinks for the MHA Forms from the bottom of the Rounding tab in Provider view
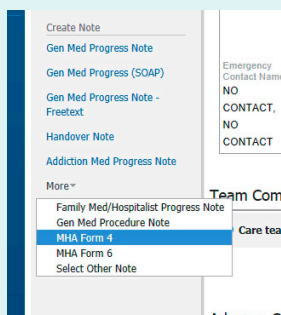
Others will have to create a new document and search 'Form' in the top right corner. You can then click the star to favourite it and be sure to select "Type" to be "Mental Health Act Forms." The document will now populate with the Form 4 template.
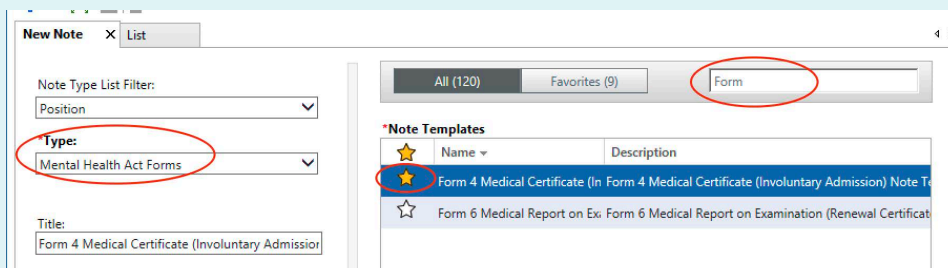
Coming soon – the MHA Form orders in Cerner will be replaced with short powerplans (aka Modules). Certifying a patient will include doing the Form 4 documentation AND placing the powerplan. The new plans ensure that SW and other allied professionals are notified to provide the patient with Forms 8 and 16, as per the patient's rights under the MHA. This is going live Sept 26, so look out for details in the Fall Cerner Learner!

CUSTOM SUBSCRIPTIONS

You can eschew the honestly-not-great functionality of the 'New Results' flag in Patient Overview (I have!) in favour of a custom subscription to your Message Center. This can be done by setting up a custom filter to bring 'FYI' results into a separate folder. These FYI results are just that – FYIs. There's no medicolegal requirement to review them (so you can clear the whole folder if you choose) – it's just an easy way to get notified of results you may be interested in. Here's how to set it up:

1. Open Message Center and go to 'Inbox' on the top, select 'Manage Configurations'
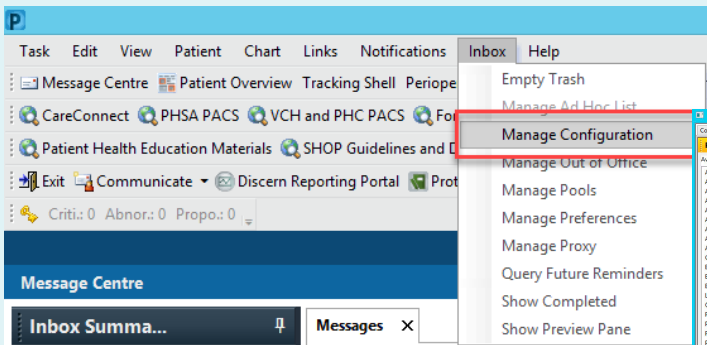
2. Click 'FYI Results Subscriptions' tab, then click 'Add' at the bottom.
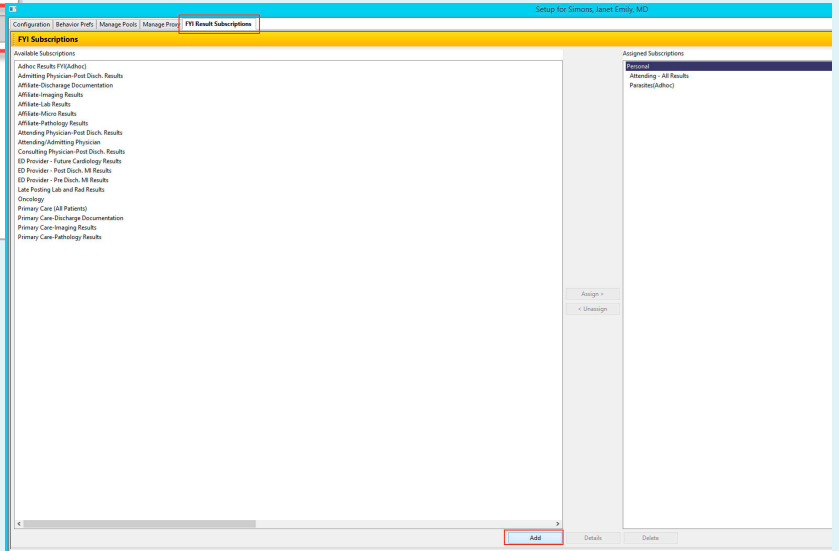
3. Name your Filter, then choose either a Lifetime relationship filter or an Encounter Relationship filter. I use 'Attending Provider' but you might also choose 'Ordering Provider' or 'Consulting Provider' based on how you organize your work. You can then click the 'Add' button under 'Event Type' to select whether you want all results and documents, just lab orders, or even just one type of order, like echos or microbiology cultures. Then you can optionally also filter by encounter type, only including inpatient or ambulatory encounters, for example. The possibilities are really endless, if you spend some time playing around in there. Here's what my filter looks like:
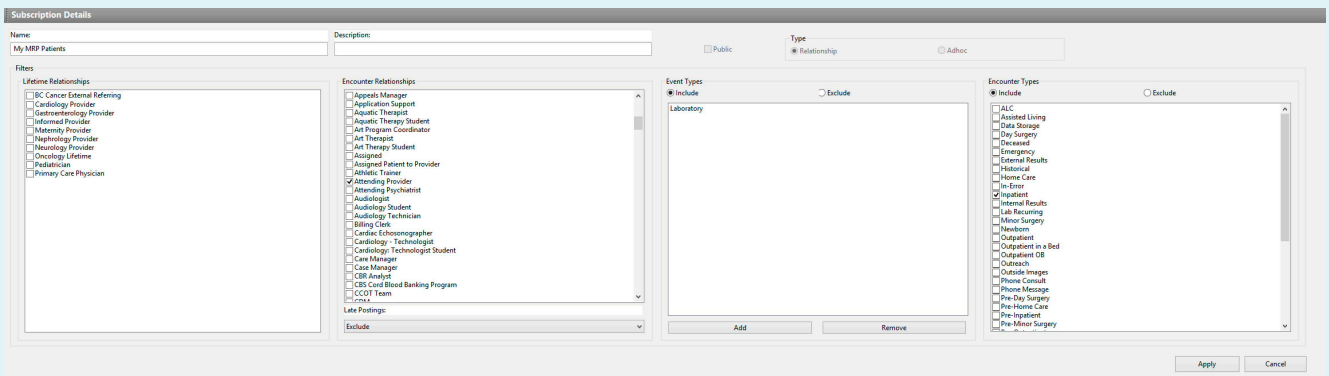
Also from Message Center, you can reply to notifications about deficient documents. If you've already dealt with the document, or the document already exists, you can forward the notification to HIM:
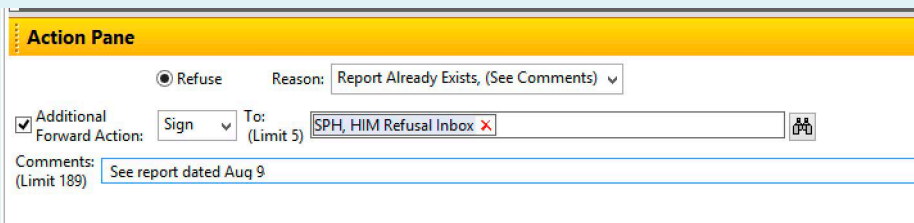
Alternatively, you can forward it to another physician, if they were the most responsible for the discharge.